A+ Science Newsletter

"The future belongs to those who believe in the beauty of their dreams."

Eleanor Roosevelt

We are almost ready with the first quarter of 2023; our activities are moving on as planned. The company's customer base is growing, which we are proud of.

In this newsletter we would like to bring to our readers' attention that besides our clinical as well as our pharmacovigilance services, A+ Science also offers support with Medical Information.

We asked Emelie Axelsson our Drug Safety Officer at A+ Science to define Medical Information and list the services we can support our customers with.

"According to regulations a marketing authorisation holder (MAH) shall establish a scientific service in charge of information about the medicinal products which they place on the market. Many companies call this service Medical Information.

Medical Information (MI) is the collection, handling, and dissemination of information on medications, e.g., their safety and efficacy, dosing and administration, storage, as well as handling and stability. The Medical Information function is the primary interface between the MAH and the patient/consumer or healthcare professional.

MI functions are also required to gather information relevant to patient safety or product quality and report this information to relevant functions responsible to safety or quality activities.

We offer an inquiry management contact centre that provides Medical Information services for licensed products that are tailored to suit the needs of each client. Our Medical Information service consists of an experienced Medical Information Scientists who hold a minimum qualification of a life science degree such as pharmacology or Biomedical Sciences.

Our mission at A+ Science is to provide the highest quality medical information service to healthcare professionals and patients.

We can deliver:

- Experience in working from A+ Science or client database
- Capability to deliver MI services in the Nordic countries
- Inquiry handling including literature searching and complex response writing
- 24/7 safety inbox monitoring
- Accurate and high-quality pharmacovigilance intake and follow-up activities

I appreciate working with Medical Information as it offers the opportunity to interact with and help the patients/consumers and healthcare professionals. It also offers variation as the type of enquiries varies quite much. One gains a lot of knowledge along the way", says Emelie Axelsson.

Contact us at info@a-plusscience.com to find out more about how our team can help you reach your goals and objectives.

Are you aware of the services A+ Science provides?

- Our services include clinical trial management, we can conduct the entire clinical study, from start to finish or parts of it, depending on our customers' needs.
- We also provide full pharmacovigilance services, pre-and post-marketing, including 24/7 availability of QPPV, Deputy QPPV and Drug Safety Physician, safety database license including MedDRA license, ICSR processing (pre-and post-marketing) including medical review and submission to Eudravigilance and MHRA, Regulatory intelligence, literature

search and review (global and local), ICSR collection from EVWEB, monitoring of MHRA ICSR portal, XEVMPD and PSMF maintenance, signal management, medical information, writing of SOPs, PSURs, DSURs and RMPs.

- We can empower your team by outsourcing personnel (short- and long-term solutions).
- Since 2004, we offer services within Continuing Medical Education (CME) in collaboration with University Hospital of Umeå and the Sahlgrenska Academy, University of Gothenburg.

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